

**NORM-HF Trial Patient Enrollment**  
**www.heartfailure-trial.com**  
**TERMS OF USE**

Thank you for visiting this website (the “Site”).

This Site is owned and operated by **Credent Partners USA LLC dba Medtack** (“Credent Partners,” “we,” “us,” or “our”) for the purpose of recruiting participants for the clinical study described on this Site, which is conducted by **Foundry Innovation & Research 1 Ltd dba FIRE1** (the “Sponsor”). These Terms of Use govern your use of this Site.

Credent Partners is retained by clinical trial sponsors, medical technology and biotechnology firms, contract research organizations (CROs), and clinical research sites to provide participant recruitment services for their clinical trials. Through this Site, we help connect prospective participants with a specific clinical research study.

**IF YOU OR SOMEONE YOU KNOW IS EXPERIENCING A MEDICAL EMERGENCY,  
SEEK IMMEDIATE MEDICAL ASSISTANCE BY CALLING 911.**

### **Acceptance of These Terms of Use**

These Terms of Use apply to all users of this Site. By accessing or using this Site, you agree to comply with and be bound by these Terms of Use. If you disagree, you must not access or use this Site.

### **Acceptance of Our Privacy Policy**

By using this Site, you also agree to the terms of our Privacy Policy, which is incorporated into these Terms of Use by reference. All information collected through your use of this Site is handled in accordance with the Privacy Policy. Please review the Privacy Policy carefully before using this Site. If there is a conflict between these Terms of Use and the Privacy Policy regarding the handling of personal information, the Privacy Policy shall control.

### **Use of Artificial Intelligence**

This Site may use artificial intelligence (“AI”) technologies — including AI-enabled voice agents, automated conversational systems, speech recognition, and transcription services — to assist with participant communications and preliminary eligibility assessments. By using this Site, you acknowledge and consent to the use of AI-assisted technologies and third-party technology providers in connection with these activities, as further described in the Privacy Policy. You may decline to use AI-assisted channels and request to communicate with a human representative by contacting us using the information provided below.

### **Consent to Additional Agreements**

Certain features of this Site may require you to agree to additional terms, including click-through agreements. Any such agreement will supplement or amend these Terms of Use solely with respect to the subject matter of that agreement.

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**Health Information Disclaimer**

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Nothing on this Site replaces your relationship with qualified healthcare professionals. Never disregard professional medical advice or delay seeking care because of information obtained from this Site.

Neither Credent Partners nor **Sponsor** represents or warrants that any treatment, procedure, or study described on this Site is safe, appropriate, or effective for you.

**Intended Audience and Availability**

This Site is intended for individuals located in the United States. Information on this Site may refer to services or studies that are not available in all locations. By using this Site, you affirm that you are not located in a jurisdiction prohibited from accessing it.

You agree to comply with all applicable export and import laws and regulations regarding use of this Site and its Content.

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**Feedback**

Any feedback you submit through this Site (“Feedback”) becomes the exclusive property of Credent Partners. You assign all rights, title, and interest in such Feedback to us without compensation, and we may use it for any lawful purpose.

**Your Obligations**

You agree that any information you provide through this Site will be accurate, current, and complete.

You agree to use this Site only for lawful purposes and not to misuse the Site, introduce malicious code, attempt unauthorized access, or interfere with Site operation or security. We reserve all legal rights and remedies in the event of misuse.

**Disclaimers**

THIS SITE AND ITS CONTENT ARE PROVIDED “AS IS” AND “AS AVAILABLE.”

TO THE FULLEST EXTENT PERMITTED BY LAW, CREDENT PARTNERS, THE SPONSOR, AND THEIR AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND SERVICE PROVIDERS (COLLECTIVELY, THE “RELEASED PARTIES”) DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, AND AVAILABILITY.

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WE DO NOT WARRANT THAT THE SITE WILL BE ERROR-FREE, SECURE, OR UNINTERRUPTED, OR THAT IT WILL BE FREE FROM VIRUSES OR OTHER HARMFUL COMPONENTS.

WITH RESPECT TO ACCESSIBILITY, THIS SITE IS OFFERED WITHOUT EXPRESS OR IMPLIED GUARANTEES OF CONFORMANCE TO SPECIFIC ACCESSIBILITY LAWS OR STANDARDS. WHILE WE STRIVE TO MAKE OUR SERVICES BROADLY ACCESSIBLE, NO CLAIMS MAY BE MADE AGAINST THE RELEASED PARTIES FOR FAILURE TO MEET PARTICULAR ACCESSIBILITY GUIDELINES OR REQUIREMENTS.

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TO THE FULLEST EXTENT PERMITTED BY LAW, THE RELEASED PARTIES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES ARISING FROM OR RELATED TO YOUR USE OF THIS SITE, INCLUDING LOSS OF PROFITS, USE, DATA, OR OTHER INTANGIBLE LOSSES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IF ANY LIABILITY IS FOUND, THE AGGREGATE LIABILITY OF THE RELEASED PARTIES SHALL NOT EXCEED TEN DOLLARS (US \$10.00).

**Links to Third-Party Websites**

This Site may contain links to third-party websites. We do not control and are not responsible for their content or practices. Your use of third-party websites is subject to their terms and policies.

**Modification and Discontinuation**

We reserve the right to modify, suspend, or discontinue this Site at any time without notice. We are not liable for any such changes.

**Waiver and Severability**

Failure to enforce any provision of these Terms of Use does not constitute a waiver. If any provision is found unenforceable, the remaining provisions remain in full force and effect.

**Governing Law, Jurisdiction, and Pre-Litigation Notice**

These Terms of Use are governed by the laws of the State of Florida, without regard to conflict of law principles. Any disputes shall be brought exclusively in state or federal courts located in Florida.

Prior to initiating any legal action against the Released Parties arising from or related to these Terms of Use or your use of this Site, you agree to provide Credent Partners with written notice of the claim and a 30-day opportunity to resolve the matter by sending notice to the email address provided in the “Questions” section below.

**Indemnification**

You agree to indemnify and hold harmless the Released Parties from any claims, damages, liabilities, costs, and expenses (including reasonable attorneys’ fees) arising from your violation of these Terms of Use or misuse of the Site.

**Changes to These Terms**

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We reserve the right to update these Terms of Use from time to time. The Effective Date at the top of these Terms indicates when they were last revised. Your continued use of the Site after changes are posted constitutes acceptance of the revised Terms of Use.

**Entire Agreement**

These Terms of Use, together with the Privacy Policy and any applicable notices or click-through agreements, constitute the entire agreement between you and Credent Partners regarding use of this Site.

**Definitions**

As used in these Terms of Use:

- “Content” means all materials made available on or through the Site, including software, text, images, media, and code.
- “Feedback” means any information, suggestion, or material you submit regarding Site improvements or your experience.
- “Including” and “includes” mean “including, without limitation.”
- “Released Parties” has the meaning given in the “Disclaimers” section above.
- “Site” means this website operated by Credent Partners on which these Terms of Use are posted.
- “Sponsor” means the clinical trial sponsor identified on this Site.

**Questions**

If you have questions about these Terms of Use, please contact:

**Credent Partners USA LLC**

**By Email: [legal@medtack.net](mailto:legal@medtack.net)**

**By Mail: Credent Partners USA LLC, 20533 Biscayne Blvd Suite 4-527, Aventura FL 33180**